

Anthem's new Strategic Provider System will launch in July 2021

Published: Jun 1, 2021 - Administrative

In July, Anthem will replace our legacy internal provider data management system for Maine providers. This investment in advanced technology will significantly improve provider data accuracy and transparency, enhancing the overall provider experience. New system features strengthen Anthem's ability to match submitted claims for more accurate pricing and processing.

System upgrades special notice

We will be implementing system upgrades July 10 through July 14. Provider updates submitted during this time will be processed after July 14. We appreciate your patience as we upgrade our systems.

Next steps: New provider data maintenance coming soon

Beginning in August, the second phase of our improvement will be integration with Availity's Provider Data Management (PDM) functionality, which will roll out in phases. Through this tool, providers can view, maintain, update, and attest provider demographic information is accurate for Anthem (and other health plans) in one easy-to-use portal. This service will replace our Provider Maintenance Form in the coming months. The PDM service also features a simplified *quick verification* process, which enables providers to complete the required verifications online – eliminating the need to fax or email or use separate online forms.

Get ready for the change today

If your organization is not already registered on Availity Portal, we strongly encourage you to get started right away. Your organization's designated administrator can go to Availity.com to register and to find other helpful information about using Availity. Availity is Anthem's secure provider portal platform where providers can enjoy the convenience of digital transactions including prior authorization submission, claims submission and benefit and eligibility look-up.

1186-0621-PN-ME

URL: <https://providernews.anthem.com/maine/article/anthems-new-strategic-provider-system-will-launch-in-july-2021>

Featured In:**June 2021 Anthem Maine Provider News**

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