

## **Anthem contracted air ambulance providers for Kentucky**

Published: Dec 1, 2020 - Administrative

As of December 1, 2020, the providers listed below are participating air ambulance providers with Anthem Blue Cross and Blue Shield (Anthem). That means, for members picked up in Kentucky, these participating providers have contractually agreed to accept the Anthem Rate as payment in full for approved and medically necessary transport, and will bill those members for cost-shares only.

Some air ambulance providers choose not to participate with Anthem.

- These air ambulance providers may, and often do, charge members rates that are significantly higher than the Anthem contracted provider rates.
- These non-contracted air ambulance providers attempt to collect from Anthem members the difference between Anthem's allowed amount and their billed amount.

To help Anthem members avoid the high costs of air transportation from non-contracted providers, we ask that, whenever possible, you choose a participating air ambulance provider for your patients who are Anthem members.

### **Utilizing participating providers:**

- **Protects** the member from balance billing for what may be excessive amounts,
- **Assures** the most economical use of the member's benefits, and
- **Is consistent** with your contractual obligations to refer to in-network providers where available.

### **To schedule fixed wing or rotary wing air ambulance services, please:**

1. **Contact Anthem for precertification for all non-emergent transports, using the number on the back of the member's ID card, then**
2. **Call one of the phone numbers listed below.**

Please have the following information ready when you call one of the contracted air ambulance providers:

- Basic medical information about the patient, including the patient's name and date of birth or age. If the service was not pre-certified with Anthem, the air ambulance provider will also need to receive a full medical report from the attending facility.
- Current location of the patient, the name of the hospital or facility caring for the patient and its address (city and state)
- Location where patient is to be transported, including the name of the destination hospital/facility and address
- Approximate transport date or timeframe
- Special equipment or care needs

Should you have questions regarding the air ambulance network, including providers contracted for air ambulance pickups outside of Kentucky, please contact your Provider Network Manager.

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*First, call Anthem for precertification if required by the member's policy.*

*Then call one of the following:*

**Fixed Wing (Airplane) Providers (HCPCS codes: A0430 & A0435)**

<b>Provider Name</b>	<b>Phone</b>	<b>Location Address</b>	<b>Web site</b>
AeroCare Medical Transport Systems	630-466-0800	43W 752 Hwy 30 Sugar Grove, IL 60554	www.aerocare.com
AirCare 1 International	505-242-7760	5345 Wyoming Blvd. NE Ste 105 Albuquerque, NM 87109	www.aircareone.com
Air Med International	877-288-5340	950 22 <sup>nd</sup> St. Ste 800 Birmingham, AL 35206	www.airmed.com

**Rotary Wing (Helicopter) Providers (HCPCS Codes: A0431 & A0436)**

Provider Name	Phone	Location Address	Web site
Air Methods (Rocky Mountain/ LifeNet/Arch)	909-915- 2305	7211 South Peoria Englewood, CO 80112-4133	www.airmethods.com
Air Evac EMS Inc.	800-247- 3822	1001 Boardwalk Springs Pl. Ste 250 O'Fallon, MO 63368	www.lifeteam.net
HealthNet Aeromedical Services Inc.	304-340- 8000	110 Wyoming St. Charleston, WV 25302	www.healthnetaeromedical.com
PHI Air Medical, LLC	888-807- 0682	2800 N 44th Street Ste 800 Phoenix, AZ 85008	www.phiairmedical.com
Med Trans Corporation	800-247- 3822	220 Westcourt Rd. Denton, TX 76207	www.med-trans.net

**To arrange air transport originating outside the U.S., U.S. Virgin Islands, and Puerto Rico: Call 800-810-BLUE for BCBS Global Core (formerly BlueCard Worldwide)**

808-1220-PN-KY

**URL:** <https://providernews.anthem.com/kentucky/article/anthem-contracted-air-ambulance-providers-for-kentucky>

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December 2020 Anthem Provider News - Kentucky

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