

## Anthem accepts pre-certification requests for prescription medications online

Published: Oct 1, 2018 - **Administrative**

Anthem accepts electronic medication pre-certification requests for commercial health plans. This feature reduces processing time and helps determine coverage quicker. Some prescriptions are even approved in real time so that your patients can fill a prescription without delay.

Electronic pre-certification (ePA) offers many benefits:

- More efficient review process
- Ability to identify if a pre-certification is required
- Able to see consolidated view of ePA submissions in real time
- Faster turnaround times
- A renewal program that allows for improved continuity of care for members with maintenance medications
- Pre-certification are preloaded for the provider before the expiration date.

Providers can submit ePA requests by logging in at [covermy meds.com](http://covermy meds.com). Creating an account is FREE.

While ePA helps streamline the pre-certification process, providers can also initiate a new pre-certification request by fax or phone. Please note, the contact numbers for the following plans have changed effective **November 4, 2018**.

Nevada on the exchange	844-471-7941	New phone number
Nevada on the exchange	844-471-7941	833-293-0660
Nevada off the exchange	844-534-9054	833-293-0659

For questions, please contact the provider service number on the member ID card.

**URL:** <https://providernews.anthem.com/nevada/article/anthem-accepts-pre-certification-requests-for-prescription-medications-online-2>

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October 2018 Anthem Provider Newsletter - NV

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