

Anthem Chat: A fast, easy way to have your questions answered

Published: Oct 1, 2020 - Administrative

If you have questions, you now have a new option to have them answered quickly and easily. With Anthem Chat, providers can have a real-time, online discussion through a new digital service, **available through Payer Spaces on [Availity](#)**.

- Faster access to provider services for all questions
- Real-time answers to your questions about prior authorization, appeals status, claims, benefits, eligibility, and more
- A platform that is easy to use making it simpler to receive help
- The same high level of safety and security you have come to expect with Anthem

Chat is one example of how Anthem Blue Cross and Blue Shield (Anthem) is using digital technology to improve the health care experience, with a goal to save you valuable time. To start, access the service through Payer Spaces on [Availity](#).

Use Provider Chat: Select **Payer Spaces**, select **Anthem**, and from *Applications* select **Chat**.

684-1020-PN-CNT

URL: <https://providernews.anthem.com/ohio/article/anthem-chat-a-fast-easy-way-to-have-your-questions-answered-1>

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