

Anthem Chat: A fast, easy way to have your questions answered

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If you have questions, you now have a new option to have them answered quickly and easily. With Anthem Chat, providers can have a real-time, online discussion through a new digital service, available through Payer Spaces on [Availity](#).

Anthem Chat benefits include:

- Faster access to provider services for all questions
- Real-time answers to your questions about prior authorization, appeals status, claims, benefits, eligibility, and more
- Easy to use platform making it simpler to receive help
- Same high level of safety and security you have come to expect with Anthem

Chat is one example of how we are using digital technology to improve the health care experience, with a goal to save you valuable time. To start, access the service through Payer Spaces on [Availity](#).

To access Provider Chat:

- Select **Payer Spaces**
- Select **Anthem**
- From *Applications*, select **Chat**

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