

Anthem Blue Cross' member rights and responsibilities

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The delivery of quality health care requires cooperation between patients, their providers and their health care benefit plans. One of the first steps is for patients and providers to understand their rights and responsibilities. Therefore, in line with our commitment to involve the health plan, participating providers and members (your patients) in our system, Anthem Blue Cross (Anthem) has adopted a Members' Rights and Responsibilities statement. You can find the statement on at [anthem.com/ca](https://www.anthem.com/ca) > Providers > **Policies, Guidelines & Manuals**. Scroll to Member Rights and Responsibilities > [Read about member rights](#).

URL: <https://providernews.anthem.com/california/article/anthem-blue-cross-member-rights-and-responsibilities>

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