

## **Anthem Blue Cross makes going digital easy with the Provider Digital Engagement Supplement**

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The [Provider Digital Engagement Supplement](#) is another example of how Anthem Blue Cross (Anthem) is using digital technology to improve the health care experience. The Supplement outlines Anthem provider expectations, processes and self-service tools across all electronic channels, including medical, dental, and vision benefits all in one comprehensive resource. We want providers to go digital with Anthem no later than January 1, 2021, so we can realize our mutual goals of reducing administrative burden and increasing provider satisfaction and collaboration.

**Reduce the amount of time spent on transactional tasks by more than fifty percent** when using our secure provider portal or EDI submissions (via Availity) to:

- File claims
- Check statuses
- Verify eligibility and benefits
- Submit prior authorizations

Through self-service functions, you can accomplish digital transactions all at one time, all in one place. If you are not already registered, visit the [Availity EDI website](#).

### **Get payments faster**

- Electronic Funds Transfer (EFT) eliminate the need for paper checks. Payments are deposited directly to your bank account. It is safe, secure and you receive payments faster.

### **Eliminate paper remittances**

- Electronic remittance advice (ERA) is completely searchable and downloadable from the secure provider portal or the EDI 835 remittance. Meeting all HIPAA mandates, ERAs

eliminate the need for paper remittances.

### **Member IDs go digital**

Having a member email their ID card directly to you for file upload eliminates the need for you to scan or print, making it easier for you and the member. Member ID cards can also be accessed from the Availity. Save time by accepting the digital member ID cards when presented by the member via their App or email.

Read more about going digital with Anthem in the [Provider Digital Engagement Supplement](#) available online. Go to [anthem.com/ca](https://anthem.com/ca), select **Providers**, under the *Provider Resources* heading select **Forms and Guides**. From the Category drop down, select **Digital Tools**, then [Provider Digital Engagement Supplement](#).

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