

Anthem Blue Cross announces changes in medical non-oncology specialty drug reviews effective June 15, 2019

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We continue to streamline our medical specialty drug reviews by transitioning the medical non-oncology drug review process from AIM to Anthem Blue Cross' medical specialty drug review team.

What is changing?

- Beginning on June 15, 2019, for all requests, regardless of service date, providers will need to submit a new prior authorization request by contacting Anthem's medical specialty drug review team:
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 - By phone at **1-833-293-0659**
 - By fax at **1-888-223-0550** or
 - Online at Availity.com available 24/7
- All inquiries about an existing request initially submitted prior to June 15 to AIM or Anthem, peer-to-peer review, or reconsideration will be managed by Anthem's medical specialty drug review team.

What is not changing?

- AIM will continue to be responsible for performing **medical oncology drug** reviews for existing commercial medical benefit for our employer group business.
- Medical policies and clinical guidelines **for non-drug specialty topics** will continue to reside at the Anthem Blue Cross Web site at <http://www.anthem.com/ca> and then

hovering over “Providers”, then selecting “Policies and Guidelines” under the Provider Resources column, scrolling down to select “View Medical Policies & UM Guidelines”, then selecting “Medical Policies and Clinical UM Guidelines (for Local Plan members)”, then selecting “Continue” at the bottom of the page.

- Post Service Clinical Coverage Reviews and Grievance and Appeals processes and teams will not change.

For your convenience here is a summary of the medical specialty drug process changes:

Prior to June 15, 2019	Submit a new prior authorization request for medical specialty drug reviews	Call Anthem Blue Cross at 1-833-293-0659 or fax us at 1-888-223-0550 for <i>or</i> Access online at www.availity.com available 24/7
Beginning June 15, 2019	Inquire about an existing request initially submitted to AIM or Anthem Blue Cross prior to June 15, peer-to-peer review, or reconsideration	Call Anthem Blue Cross at 1-833-293-0659

URL: <https://providernews.anthem.com/california/article/anthem-blue-cross-announces-changes-in-medical-non-oncology-specialty-drug-reviews-effective-june-15-2019>

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