

Anthem Blue Cross Chat

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If you have questions, you now have a new option to have them answered quickly and easily. With Anthem Blue Cross (Anthem) Chat, providers can have a real-time, online discussion through a new digital service, **available through Payer Spaces on [Availity](#)**.

- Faster access to provider services for all questions
- Real-time answers to your questions about PA and appeal status, claims, benefits, eligibility, and more
- A platform that is easy to use making it simpler to receive help
- The same high level of safety and security you have come to expect with Anthem

Chat is one example of how Anthem is using digital technology to improve the health care experience, with a goal to save you valuable time. To get started, please access the service through Payer Services on [Availity](#).

Use Provider Chat: Select **Payer Spaces**, select **Anthem**, and from *Applications* select **Chat**.

775-1120-PN-CA

URL: <https://providernews.anthem.com/california/article/anthem-blue-cross-chat>

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