



An Anthem Company

## NEW YORK Provider Communications

### Against medical advice (AMA) discharge physician tracking tool

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Empire BlueCross BlueShield (“Empire”) is pleased to announce a new provider tool to assist physicians in tracking patients that are discharged from the hospital against medical advice (AMA).

This new tool, available through Empire’s online Availity provider portal, will allow physicians to sign up for admission discharge transfer (ADT) alerts as well as other useful alerts. Once the report is accessed, the discharge type field is where an against medical advice (AMA) event will be identified. This will allow the primary care physician to reach out to the patient and schedule any follow up care as soon as possible.

Empire encourages the use of this new tool as well as the other reports available. If you are interested in learning more and or obtaining additional information, please contact your assigned Provider Experience representative or visit us at [empireblue.com/provider/contact-us](https://empireblue.com/provider/contact-us) to view additional contact options.

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**URL:** <https://providernews.empireblue.com/article/against-medical-advice-ama-discharge-physician-tracking-tool-3>

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