



An Anthem Company

NEW YORK Provider Communications

Acquisition of Beacon Health Options

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Anthem, Inc. completed its acquisition of Beacon Health Options (Beacon), a large behavioral health organization that serves more than 36 million people across the country. Beacon will operate as a wholly owned subsidiary of Anthem. Empire BlueCross BlueShield HealthPlus is a wholly owned subsidiary of Anthem.

Bringing together our existing solid behavioral health business with Beacon's successful model and support services creates one of the most comprehensive behavioral health networks in the country. It's also an opportunity to offer best-in-class behavioral health capabilities and whole-person care solutions in new and meaningful ways to help people live their best lives.

From the standpoint of our customers and providers at this time, it's business as usual:

- Members should continue to call the customer service number on the back of their membership card or access their health plan's website for online self-service.
- Providers should continue to use the provider service contact information, websites and online self-service websites as part of their agreement with either Empire BlueCross BlueShield HealthPlus or Beacon.
- There will be no immediate changes to the way Empire BlueCross BlueShield HealthPlus or Beacon manage their respective provider networks, contracts and fee arrangements. Empire BlueCross BlueShield HealthPlus and Beacon provider networks, contracts and fee arrangements will remain separate at this time.

We know our providers continue to expect more of their health care partner, and at Empire BlueCross BlueShield HealthPlus, we aim to deliver more in return.

For more details, please see the [press release](#), and/or additional details will be shared in future communications.

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