



An Anthem Company

## NEW YORK Provider Communications

### AIM Specialty Health programs may require documentation

Published: Aug 1, 2019 - **State & Federal** / Medicaid

#### Category: Medicaid

Currently, providers submit various pre-service requests to AIM Specialty Health® (AIM). As part of our ongoing quality improvement efforts for outpatient diagnostic imaging services, cardiac procedures and sleep studies, AIM may request documentation to support the clinical appropriateness of certain requests.

When requested, providers should verify information by submitting documentation from the medical record and/or participating in a pre-service consultation with an AIM physician reviewer. If medical necessity is not supported, the request may be denied as not medically necessary.

Should you have any questions, please call Provider Services toll free at **1-800-450-8753**.

NYE-NU-0141-19  
501337MUPENMUB

**URL:** <https://providernews.empireblue.com/article/aim-specialty-health-programs-may-require-documentation>

#### Featured In:

August 2019 Empire Provider News

Services provided by Empire HealthChoice HMO, Inc. and/or Empire HealthChoice Assurance, Inc. licensees of the Blue Cross and Blue Shield Association, an association of independent Blue Cross and Blue Shield Plans, serving residents and businesses in the 28 eastern and southeastern counties of New York State. The Blue Cross and Blue Shield names and symbols are registered marks of the Blue Cross and Blue Shield Association. All external sites will open in a new browser window. Please view our Website Privacy Policy for more information.